



Customer Refund Request

Please tick one of the following:

Deposit

Credit Refund

Client's Name _____

Registration Number or Proforma Number _____

Client's Contact Number _____

Account Holders Name _____

Bank _____

Account number _____

Branch Name _____

Branch Number _____

ID or Passport Number _____

I, _____ confirm that the above banking details are correct.

Customers Signature

Date

Reason for Refund (Only if other than Deposit Refund or Credit Refund)

PLEASE TAKE NOTE:

- PROOF OF ACCOUNT FROM YOUR BANK MUST BE SUBMITTED WITH THE REFUND REQUEST FORM
- PROOF OF PAYMENT NEEDS TO BE SUBMITTED WITH THIS REFUND REQUEST FORM
- REFUNDS ARE PROCESSED WITHIN 10 - 14 BUSINESS DAYS FROM THE DAY AFTER SUBMISSION
- REFUND FORMS AND SUPPORTING DOCUMENTS TO BE SENT TO REFUNDS@AUCTIONNATION.CO.ZA